

**STAKEHOLDER ENGAGEMENT PLAN
FOR THE EIA
OF THE NATIONAL DISPOSAL FACILITY**

Ref. No.006/2015

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I. Introduction

Public Relations Activities in support of the Environmental Impact Assessment (EIA) of the National Disposal Facility

Herewith we present the Stakeholder Engagement Plan in support of the EIA process and the successful realization of the National Disposal Facility (NDF). All activities are based on previous experience with State Enterprise Radioactive Waste (SE RAW) in terms of corporate communication and communication with regard to a previous EIA process, as well as on the accumulated knowledge about SE RAW's structure and functions and its relations with important stakeholders.

The References, which the SEP is based on, are the following:

- [1] Environmental Protection Act. Promulgated, State Gazette No. 91/25.09.2002, amended, SG No. 22/11.03.2014
- [2] Ordinance for the Conditions and the Order for Implementing Environmental Impact Assessment of Investment Proposals for Construction, Activities and Technologies, SG No. 25 from March 18, 2003, amended SG 94 /30.11.2012
- [3] Regulation on the Procedure for Issuing Licenses and Permits for Safe Use of Nuclear Energy. Promulgated in the SG No. 41/18.05.2004, amended SG No. 76/5.10.2012
- [4] Spatial Development Act. Promulgated, State Gazette No. 1/2.01.2001; amended and supplemented, SG No. 109/20.12.2013
- [5] Environmental Impact Assessment Report for the NDF
- [6] EBRD Environmental and Social Policy, May 2014
- [7] EBRD Public Information Policy, July 2011
Associated with Draft Public Information Policy 2014
- [8] EBRD Environmental and Social Procedures, April 2010
- [9] EU Directive 85/337/EEC, Council Directive on the assessment of the effects of certain public and private projects on the environment, June 27th, 1985 (amended EU Directive 97/11/EC, 3.3.1997)
- [10] Convention on Environmental Impact Assessment in a Transboundary context, Espoo (Finland), February 25th, 1991
- [11] Convention on access to information, public participation in decision-making and access to justice in environmental matters, Aarhus (Denmark), June 25th, 1998
- [12] EU Directive 2001/42/EC, Directive on the assessment of the effects of certain plans and programs on the environment, June 2001

[13] MEW Decision No.21-9/2011 signed on October 10th, 2011:

NDF implementation approval

[14] Republic of Bulgaria – Supreme Administrative Court Decision No. 15645 (final):

Cancellation of the MEW Decision No. 21-9/2011

[15] Letter Ref. EIA-1/ 09.02.2015 from MEW with positive decision on the EIA Report

The intensive communication and the proactive approach towards stakeholder engagement are of great importance for SE RAW that is responsible for environmental protection activities, health and safety issues. Therefore, a number of activities tailored for each specific key stakeholder are considered necessary in order to ensure public support of the construction of the National Disposal Facility (e.g. Easter children's contest, lectures for teachers and pupils at the Informational Center, discussion meetings with retirees, and bird photo exhibition in cooperation with the Bulgarian Society for Protection of Birds).

The team of MI Media Group is assisting SERAW with developing and applying such activities in order to increase public awareness about the EIA that has been prepared; international commitments of Bulgaria with regard to the construction of the NDF; the character and the schedule of the project and the safety measures, and about the environmental and social responsibility commitments that SE RAW has.

This EIA is required as part of the overall licensing process of the facility: issue of the Construction Permits by the Ministry of Regional Development and Public Works (MRDPW) and the Bulgarian Nuclear Regulatory Agency (BNRA).

Within this process, the EIA Report will be made available for the Public in accordance with the Bulgarian legislation and EBRD's Environmental and Social Policy.

During the EIA Process for the NDF the public may review the document(s), request clarifications and express comments to SERAW as investor, to the licensing authorities and to the team of experts that has developed the EIA Report. SERAW is to respond satisfactorily to these clarifications and comments, taking into account all the recommendations for changes (if any), as well as the proposed other possible ways for implementing or operating the NDF, resulting from the public discussion(s).

A successful management of the Public Disclosure Process is a fundamental step prior to commencing NDF construction, which is subject of a Construction Permit and requires careful management to ensure that all processes are being observed, that the public is fully aware from an early stage, has an opportunity to be fully briefed on the investment proposal and be heard in the implementation of the NDF.

II. Project Description, Location and Areas Subject to Impact

According to Resolution No. 683 of the Council of Ministers dated July 25th, 2005, the State Enterprise Radioactive Waste (SERAW) is required to construct the National Disposal Facility (NDF)

for short-lived low and intermediate level radioactive waste (termed Category 2a radioactive waste under Bulgarian regulations). These wastes will primarily arise from the former operation and decommissioning of Units 1-4 of the Kozloduy Nuclear Power Plant (KNPP), but will also include operational wastes from Units 5 and 6 of KNPP and other nuclear power stations (if realized), as well as waste from other nuclear applications (research reactors, hospitals, industrial sites, etc.) in Bulgaria.

The NDF will be located close to KNPP site, in the North-western part of Bulgaria, in the restricted area of KNPP, 3.5 km to the south of the town of Kozloduy and 4 km to the south of the midstream of the River Danube and consequently the boundary of Romania.

In line with the Convention on Environmental Impact Assessment in Transboundary Context and the Bulgarian Environmental Protection Act, the implementation of such a facility is subject to an Environmental Impact Assessment (EIA).

Following a 1st EIA process, the Ministry of Environment and Waters (MEW) issued a Decision approving the implementation of the NDF in October 2011. After the MEW Decision was objected by an individual, it was cancelled by the Supreme Administrative Court in November 2013. As a result, the EIA Process for the NDF must be resumed starting from Scope and Content of EIA Report.

Based on the experience of the first EIA report for the National Disposal Facility for Low and Intermediate Radioactive Waste, and based on information provided by the Bulgarian Ministry of Environment and Waters, the communities that would be most sensitive to the implementation of the NDF project would be the ones inhabiting Kozloduy municipality, the municipalities of Mizia, Oryahovo, Valchedram, Hayredin, Borovan, Krivodol, Lom, Boytchinovtsi and Byala Slatina and the village of Harlets (refer to [Attachment 1](#)), together with the Romanian municipality of the town of Bechet, unless otherwise determined by the competent Romanian authorities. The communication activities aim at convincing the communities that the implementation and the operation of NDF is to their benefit, as well as to demonstrate that SE RAW is a socially responsible organization, fully capable to manage the implementation thanks to its expertise.

[Attachment 2](#) provides an expected schedule for the realization of the Environment Impact Assessment.

III. Stakeholders

The key stakeholders ([Attachment 3 – Stakeholders List](#)) that will be approached (consulted or provided with information about the EIA approval process or be specially addressed) are described herewith, but are not limited to:

- **European Bank for Reconstruction and Development;**
- **National government authorities and administration** - MEW and subordinate departments thereof: Executive Environment Agency, Regional Inspectorate of Environment and Waters in Vratsa, Regional Inspectorate of Environment and Waters in Montana, Basin Directorate For

Water Management In Danube Region – Pleven; Ministry of Health and subordinate departments thereof: Regional Inspectorate for Preservation and Control of the Public Health – Vratsa; National Centre of Radiobiology and Radiation Protection; Bulgarian Nuclear Regulatory Agency;

- **Other state institutions** - Ministry of Regional Development and Public Works – National Agency Road Infrastructure; National Institute for preservation of the memorials, Ministry of Culture; Regional Historical Museum – Vratsa; Municipality Service “Agriculture” – Kozloduy; Regional Directorate “Agriculture” – Vratsa; Ministry of Agriculture and Food; Executive Forest Agency, Ministry of Agriculture and Foods; Regional Directorate of Forest – Berkovitsa; State Forest Park – Oryahovo; Irrigation Systems – Vratsa EAD;
- **Local authorities and administration** – the Chairman of the Kozloduy Municipal Council Mr. Ventsislav Goranov; all members of the Kozloduy Municipal Council; the Mayor of Kozloduy Municipality Mr. Rumen Manoiev; all members of the Mizia Municipal Council; the Mayor of Mizia Municipality Mr. Violin Krushovenski; the Governor of the Vratsa Region Ms. Malina Nikolova; the Mayor of Harlets village Mr. Ognemir Simov; the Mayor of Oryahovo Municipality Mr. Rosen Dobrev; the Mayor of Valchedram Municipality Mr. Ivan Barzin; the Mayor of Hayredin Municipality Mr. Todor Todorov; Mayor of Borovan Municipality Mrs. Desislava Todorova; Mayor of Krivodol Municipality Mr. Petar Danchev; Mayor of Lom Municipality Mr. Ivo Ivanov; Mayor of Boytchinovtsi Municipality Mr. Svetlin Sreteniev; Mayor of Byala Slatina Municipality Mr. Ivo Tsvetkov.
- **Local community** – approached in different ways, the groups we define as stakeholders of the NDF project are:
 - Young, actively working men and women, concerned about the environmental impact of the project, and about the impact of the project on the local community;
 - Women who take care of the household, who are especially sensitive to topics, concerning children’s health and environmental protection;
 - Children – in kinder gartens and schools, approached in different manner – emotional and educational. The activities will be especially tailored, complying with children’s interests, knowledge and skills, commented and approved by their teachers and supervisors and consistent with their educational program;
 - Retirees, concerned about the local environment and the impact of the NDF on theirs and their families’ health and lifestyle;
 - Teachers’ community from the local schools – being part of the best educated group of the population and with strong influence over a large part of the overall population;
- **Local opinion leaders and decision makers;**
- **Media** – local, regional and national;
- **Non-governmental organizations with ecological activities** – Za Zemiata (For the Earth) Ecological Association, Bulgarian Society for Protection of Birds, Association for Wild Nature “Balkans”, Ecoglasnost (headquarters Sofia and section Montana), Society for Protection of the Nature, Green Balkans Society;

- **Non-governmental organizations focused on energy issues** - Bulgarian Atomic Forum; Bulgarian Nuclear Society; Bulgarian Energy Forum;
- **Bulgarian Academy of Science Institutes** - Institute for Nuclear Research and Nuclear Energy and Geological Institute;
- **Experts, related to the project on national and regional level;**
- **Employees of the SE RAW;**
- **Trade Unions' structures operating in SERAW;**
- **Employees of KNPP** who are well aware of the process of generating radioactive waste and the need of disposal of the waste;
- **Romanian society** nearest to the national border, expected to be the municipality of Bechet;
- **Other organizations and structures related to the issue.**

The scope of the target stakeholders and the activities to approach them will be continually updated during the process of public communication and the Environmental Impact Assessment. The interested parties (of age 18+) will be invited to participate in the discussion process on all topics of concern during the entire duration of the NDF project. A detailed list of stakeholders is provided on <http://dprao.bg> and in [Attachment 3](#) of this present document. The information published on the website of SE RAW, as well as its update and support, is with the competence of and is a responsibility of SE RAW, namely Ms. Rozina Rusinova, Head of Informational Center of SERAW, tel: 0973 80096; 0882 429488; e-mail: rozina.rusinova@dprao.bg.

IV. Documents to be released

The following documents will be disclosed for stakeholders' comments:

- EIA Report on the National Disposal Facility (Bulgarian and English) will be available for the Public well in advance prior to public disclosure;
- Non-Technical Summary (Bulgarian and English) will be available for the Public well in advance prior to public disclosure;
- Stakeholder Engagement Plan (Bulgarian, English and Romanian);
- Grievance Form (Bulgarian, English and Romanian), [Attachment 4](#)

The following documents will be released for the Public as indicated below:

- Paper copy of EIA Report on the NDF project implementation, along with all Appendices in Bulgarian will be provided to Regional Inspectorate of Environment and Waters in Vratsa and Regional Inspectorate of Environment and Waters in Montana
- Paper copy of EIA Report on the NDF project implementation, in Bulgarian will be located physically, in paper, in the town hall of Kozloduy Municipality (13 Hristo Botev Str., Kozloduy) and the town hall of Mizia Municipality (25-27 Georgi Dimitrov Str., Mizia, 3330); the town hall of Harletz village (41 Georgi Dimitrov Str., Harletz village 3329); the town hall of Oryahovo Municipality (15 Andrey Chaprazov Str., Oryahovo 3300); the town hall of Valchedram Municipality (18-20 Bulgaria Str., Valchedram 3650); the town hall of Hayredin

Municipality (135 Georgi Dimitrov Str., Hayredin 3357); the town hall of Byala Slatina Municipality (68 Kliment Ohridski Str., Bayla Slatina 3200); the town hall of Boytchinovtsi Municipality (2 Gavrail Genov str., Boytchinovsti); the town hall of Lom Municipality (12 Dunavska str., Lom 3600); the town hall of Krivodol Municipality (13 Osvobozhdenie str., Krivodol 3060); the town hall of Borovan Municipality (1 Ivan Vazov str., Borovan 3240) and State Enterprise Radioactive Waste Headquarters (Sofia 1797, 52A G.M.Dimitrov Blvd., fl.6) and SE RAW Informational Center in Kozloduy (Block 66B, Entr. A, Kozloduy). These addresses are preliminary. Some changes in the addresses may occur, according to the Mayors' assessment.

- Paper copy of the Non-technical summary of the EIA Report and a CD with the entire EIA Report on the NDF implementation in Bulgarian will be provided to the town halls of all the settlements in the 30-km area around the NDF site
- Notification for Public Disclosure of the EIA Report in two local newspapers –“KOZLODUY DNES” and “VRATSA DNES” and in a national newspaper- “Novinar Daily” as per the requirements of the Bulgarian legislation regarding EIA. The Notification will be uploaded also on the SERAW website;
- A publicly available written statement on the stakeholder concerns (proposals, recommendations, opinions, objections) expressed during the public hearing/hearings will be submitted to MEW and municipality authority(s), where the public hearings are held. The statement will be uploaded also on the SERAW website;
- Non-Technical Summary of the EIA Report on the NDF project, in English: located physically, in paper, in the buildings of the Municipalities of Bechet and/or other Romanian settlement (to be defined by the Romanian Ministry of Environment and Climate Change); uploaded on the website of SERAW - www.dprao.bg;
- Chapter 7 of the EIA report - Transboundary Aspects of the Investment proposal, in English: located physically, in paper, in the buildings of the Municipalities of Bechet and/or other Romanian settlement (to be defined by the Romanian Ministry of Environment and Climate Change);
- Notification in English for Public Disclosure of the EIA Report available for the Public in a local Romanian newspaper. The Notification will be provided in English to the Romanian authorities via official channel – the Bulgarian Ministry of Environment and Waters; the English version will be uploaded on the SERAW website;
- Written statement in English on the public concerns (proposals, recommendations, opinions, objections) expressed during the public hearing/hearings will be submitted to the Ministry of Environment and Climate Change and municipality authority(s), where the public hearings will be held, providing access of the public to them. The statement will be uploaded also on the SERAW website;
- Announcement of the MEW decision on EIA to the public, in Bulgarian and English in local newspaper and on the SERAW website;

In addition, to the legally required documents, MI Media Group plans to undertake the following public consultations activities:

V. Consultation

1. Materials and location of materials:

- **Monthly Bulletin** dedicated to the realization of the NDF project – information about the Bulgarian project, expert positions and interviews, international experience, best practices in the field, etc. The Bulletin will be distributed to the following recipients: Kozloduy Municipality; Members of the Kozloduy Municipal Council; Kozloduy Community Center; Informational Center of SE RAW in Kozloduy; Office Protocol of SE RAW in KNPP; Mayor of the town of Mizia, Members of the Mizia Municipal Council; Mayors of the municipalities of Oryahovo, Valchedram, Hayredin, Lom, Boytchinovtsi, Krivodol, Borovan, Byala Slatina and the village of Harlets. The Bulletin will be available during the whole legally determined EIA process until the end of the project.
- **Leaflets** – two types of leaflets are prepared. One is dedicated to the general activities of SE RAW and is designed for general public; another one is dedicated to the NDF project, designed for general public. The issued leaflets will be distributed to the following recipients: Kozloduy Municipality; Members of the Kozloduy Municipal Council; Kozloduy Community Center; Informational Center of SE RAW in Kozloduy; Office Protocol of SE RAW in KNPP; Mayor of the town of Mizia; Members of the Mizia Municipal Council; Mayors of the municipalities of Oryahovo, Valchedram, Hayredin, Borovan, Krivodol, Lom, Boytchinovtsi, Byala Slatina and the village of Harlets. The Leaflets will be available also in Romanian for the purposes of the public hearings. The communication with the Romanian authorities is not in the Consultant's scope of activities. If the Romanian authorities require the distribution of printed materials in Romanian, the Consultant shall provide them, if informed in a timely manner.
- **Posters** – posters, informing about meetings, events, discussions and other initiatives, organized by SE RAW, will be put in the Municipality buildings, on boards, in the Informational Center of SE RAW in Kozloduy, in the Office Protocol of SE RAW in KNPP, public places in the villages of the municipalities. Posters will be available prior to each event.
- **Press releases** about key events connected to public discussions and important activities of SE RAW in general and in connection to the NDF project will be issued on occasion. The press releases will be provided to national, regional and local media.
- In order to inform the Romanian public, some of the **information materials** will be published also **in Romanian language** (leaflets, presentations established by SERAW for public meetings) and press releases will be sent also to Romanian media. The printed materials will be provided in Bechet, Romania, as a foreseen location for public hearing, if no other location is additionally indicated. The EIA Report will be submitted to the competent Romanian authorities. If media interest is expressed in terms of questions, requests for interviews, etc. they will be timely met with the appropriate information and assistance.

2. Public meetings planned

An overall program will be kept up-to-date on the SERAW website with the dates and times of the stakeholder meetings. The program will be prepared and updated together by the Consultant and the SE RAW.

- **Public hearings with local communities** are planned for the town of Kozloduy, the town of Mizia, the municipalities of Oryahovo, Valchedram, Hayredin, Byala Slatina, Borovan, Krivodol, Lom, Boytchinovtsi and the village of Harlets and in Romania. Dates and places of the meetings will be announced more than one month in advance through local authorities (Mayors, secretariats), through printed materials and through local media (KOZLODUY DNES weekly, Kozloduy-bg.info, and Vizh TV channel), as well as through the website of SERAW – <http://dprao.bg>. The announcements will specifically underline that all stakeholders are invited to take active part in the discussions and state their opinion so the Investor would take into consideration all stakeholders' concerns. The public meeting will be conducted in venues and hours, which facilitate the participation of all stakeholders.

- **All questions and comments** made during the public meetings are going to be taken down and addressed personally during the meeting, if possible. Questions that cannot be addressed during the meeting are to be collected and submitted to competent specialists of SE RAW to provide a response. Answers to the questions are to be provided in the Informational Center of SE RAW in Kozloduy within two weeks. The Investor Statement will summarise stakeholder concerns and provide responses. All questions might be addressed in written form to the e-mail address of the Informational Center of SE RAW and to info@dprao.bg and infocentar@dprao.bg – the mail is going to be published in the leaflets provided by the enterprise, and it is already available on the website of the company.

- **All changes proposed by the local communities** and approved by the management of SE RAW complying with the national legislation will be made public in the Monthly Bulletin and in the Investor Statement.

- **Public hearing** in Romania will be organized in the settlement defined by the Romanian authorities on the dates officially agreed and included in the program. A Romanian interpreter with good knowledge of the language and experience in the topic will be secured in order to facilitate the communication. Information materials in Romanian language (leaflets, presentations established by SERAW for public meetings, stand-alone banners with basic information) will be available in the venue of the public hearings.

3. Press conferences for the national and local media on NDF activities related to the Environmental Impact Assessment

Press conferences for the national and local media will be organized. The exact dates of the press conferences will be defined throughout the process.

VI. On-going information

During the whole period prior to the Public Hearing of the EIA report and after that event, public information concerning the NDF project will be provided. All important information concerning the EIA report, the NDF project and the activities of SE RAW will be published on the website of the enterprise, following the legally envisaged time frame. Information will be provided also to <http://www.kozloduy-bg.info/>. Press releases will be issued to national, local and regional media and also published on the website of SERAW.

The local newspaper KOZLODUY DNES will open a column with Q&A regarding the NDF Project. Most frequently asked questions will be answered by experts from the SE RAW and third parties – environmental, nuclear, medical and other specialists.

VII. Grievance mechanism

The grievance mechanism is depicted in details on the website of SE RAW: all suggestions, complaints and objections concerning the NDF project should be addressed to SE RAW in written form to the following e-mails: Infocentar@dprao.bg or info@dprao.bg. They may be personally presented in written form in the Informational Center of SE RAW in Kozloduy and/or in the Office Protocol of SE RAW. Grievance Forms in Bulgarian, English and Romanian will be provided for those who want to submit a question, comment or complain ([Attachment 4](#)). The Grievance Forms will be available on SERAW's website, as well as in the SERAW Informational Center and SERAW Headquarters.

All incoming written suggestions, complaints and objections should be transferred to the competent experts of SE RAW. Answers and statements should be given within 2 weeks' time. They should be provided via e-mail to the recipient or in written form in the Informational Center of SE RAW in Kozloduy or in the Office Protocol of the enterprise after being approved by the management of SE RAW.

ATTACHMENTS

Attachment 1:

List of Municipalities and settlements in the scope of the public hearings of the EIA report

Kozloduy Municipality
Kozloduy
Butan
Glozhene
Harlets
Kriva Bara
Mizia Municipality
Mizia
Sofronievo
Krushovitsa
Voyvodovo
Lipnitsa
Saraevo
Valchedrum Municipality
Valchedrum
Mokresh
Zlatiya
Septemvriitsi
Dolni Tsibar
Razgrad
Chernivruch
Hayredin Municipality
Hayredin
Mihaylovo
Rogozen
Manastirishte
Burzina
Botevo
Oryahovo Municipality
Oryahovo
Selanovtsi
Ostrov
Leskovets
Galovo
Byala Slatina Minicipality
Byala Slatina
Altimir
Burdarski Geran
Turnava

Galitche
Borovan Municipality
Borovan
Malorad
Sirakovo
Dobrolevo
Krivodol Municipality
Krivodol
Furen
Lom Municipality
Lom
Stanevo
Boychinovtsi Municipality
Boychinovtsi
Lehchevo
Beli Brod

Attachment 2:

Expected Environmental Impact Assessment Schedule

1.	Expected period of availability of the EIA documentation	Start date February 2015
2.	Duration of the period for availability of the EIA documentation	120 days minimum
3.	Expected dates of the Public Hearings	April-May 2015 for public hearings in Bulgaria
4.	Public hearing in Romania	As requested by the Romanian authorities
5.	Expected date for the public availability of the Investor Statement Report	14 days after last Public Hearing in Bulgaria
6.	Expected date for the issuance of the MEW Decision	End July 2015, subject of change in accordance with the date(s) of public hearings in Romania

Attachment 3

Stakeholders List

Key stakeholders that will be approached (consulted or provided with information about the EIA approval process or be specially addressed):

Institution/Organization

- European Bank for Reconstruction and Development
- Bulgarian Nuclear Regulatory Agency
- Ministry of Energy

Ministry of Environment and Waters and subordinate departments thereof

- Ministry of Environment and Waters
- Executive Environment Agency
- Regional Inspectorate of Environment and Waters, Vratsa
- Regional Inspectorate of Environment and Waters, Montana
- Danube region (whose centre is Pleven), Basin Directorate

Ministry of Health and the subordinate departments thereof

- Ministry of Health
- National Centre of Radiobiology and Radiation Protection, Ministry of Health
- Regional Inspectorate for Preservation and Control of the Public Health - Vratsa

Other State institutions

- Ministry of Regional Development and Public Works - National Agency Road Infrastructure
- National Institute for Preservation of the Memorials, Ministry of Culture
- Regional Historical Museum – Vratsa
- Municipality Service “Agriculture” – Kozloduy
- Regional Directorate “Agriculture”- Vratsa
- Ministry of Agriculture and Food
- Executive Forest Agency, Ministry of Agriculture and Food
- Regional Directorate of Forest – Berkovitsa
- State Forest Park - Oryahovo
- Irrigation Systems – Vratsa EAD

Non-Governmental Organizations with ecological activities

- Za Zemiata (For the Earth) Ecological Association
- Bulgarian Society for Protection of Birds
- Association for Wild Nature “Balkans”
- Ecoglasnost, Headquarters Sofia

- Ecoglasnost, Section Montana
- Society for Protection of the Nature
- Green Balkans Society

Local Administration

- Mayor of the village of Harlets
- Mayor of the Kozloduy Municipality
- Mayor of the Mizia Municipality
- Mayor of Oryahovo Municipality
- Mayor of Valchedram Municipality
- Mayor of Hayredin Municipality
- Mayor of Borovan Municipality
- Mayor of Krivodol Municipality
- Mayor of Lom Municipality
- Mayor of Boytchinovtsi Municipality
- Mayor of Byala Slatina Municipality

Local Community

- Young actively working men and women
- Women who take care of the household
- Children
- Retirees
- Teachers

Others

- **Experts** involved in the project at national and regional level
- **Local opinion leaders and decision makers**
- **Employees of the SE RAW**
- **Employees of KNPP**
- **Trade Unions'** structures in SE RAW
- **Media**-local, regional and national (KOZLODUYDNES, Mizia newspaper, Novinar newspaper, local "Vizh TV" channel, news site www.kozloduy-bg.info, VRATSA DNES newspaper)
- **Romanian society** nearest to the national border, expected to be the municipality of Bechet
- **Other organizations and structures related to the issue**

The scope of the target stakeholders will be continually updated during the process of public communication and the Environmental Impact Assessment.

Attachment 4

Template of Public Grievance Form – English

PUBLIC GRIEVANCE FORM

Reference No:	
Full Name <i>Note: you can remain anonymous if you prefer or request not to disclose your identity to the third parties without your consent</i>	My first name _____ My last name _____ <input type="checkbox"/> <input type="checkbox"/> I wish to raise my grievance anonymously <input type="checkbox"/> <input type="checkbox"/> I request not to disclose my identity without my consent
Contact Information Please mark how you wish to be contacted (mail, telephone, e-mail).	<input type="checkbox"/> By Post: Please provide mailing address: _____ _____ _____ <input type="checkbox"/> By Telephone: _____ <input type="checkbox"/> By E-mail _____
Preferred Language for communication	<input type="checkbox"/> Bulgarian <input type="checkbox"/> Romanian <input type="checkbox"/> English
Description of Incident or Grievance: What happened? Where did it happen? Who did it happen to? What is the result of the problem?	
Date of Incident/Grievance	<input type="checkbox"/> One time incident/grievance (date _____) <input type="checkbox"/> Happened more than once (how many times? _____) <input type="checkbox"/> On-going (currently experiencing problem)
What would you like to see happen to resolve the problem?	

Signature: _____

Date: _____

Template of Public Grievance Form – Romanian

FORMULAR DE PLÂNGERE

Nr. de referință:	
Numele reclamantului: <i>Obs.: Puteți rămâne anonim, dacă preferați, sau puteți solicita să nu vă fie divulgată identitatea unei terțe părți, fără acordul Dvs. expres.</i>	Prenumele: _____ Numele: _____ <input type="checkbox"/> Aș vrea să rămân anonim <input type="checkbox"/> Aș dori nu-mi fie divulgată identitatea fără acordul meu expres
Contacte: Vă rugăm să precizați cum doriți să fiți contactat (prin poștă, telefon, e-mail)	<input type="checkbox"/> Prin poștă: Vă rugăm să completați adresa poștală exactă: _____ _____ _____ <input type="checkbox"/> Prin telefon: _____ <input type="checkbox"/> Prin e-mail: _____
Limba preferată de comunicare	<input type="checkbox"/> Bulgara <input type="checkbox"/> Româna <input type="checkbox"/> Engleza
Descrierea incidentului sau a motivului plângerii:	Ce s-a întâmplat? Unde s-a întâmplat? Cui i s-a întâmplat? Ce consecințe a avut problema apărută?
Data incidentului / evenimentului vizat de plângere	<input type="checkbox"/> Incidentul / Evenimentul a avut loc o singură dată (în data de _____) <input type="checkbox"/> Incidentul / Evenimentul a avut loc de mai multe ori (de câte ori? _____) <input type="checkbox"/> Problema mai persistăși în momentul de față
Ce ați dori să fie făcut pentru soluționarea problemei?	

Semnătura: _____

Data: _____

Template of Public Grievance Form – Bulgarian

ФОРМУЛЯР ЗА ОПЛАКВАНИЯ

Референтен №:	
Имена на подателя: <i>Бележка: Можете да останете анонимен, ако предпочитате или да поискате да не бъде разкривана самоличността Ви на трета страна без изричното Ви съгласие</i>	Първо име: _____ Фамилно име: _____ <input type="checkbox"/> Бих искал да остана анонимен <input type="checkbox"/> <input type="checkbox"/> Моля да не бъде разкривана самоличността ми без изричното ми съгласие
Контакти: Моля, отбележете как искате да се осъществи контакт с Вас (по поща, телефон, имейл).	<input type="checkbox"/> По пощата: Моля, дайте точен пощенски адрес: _____ _____ _____ <input type="checkbox"/> По телефона: _____ <input type="checkbox"/> По имейл: _____
Предпочитан език за комуникация	<input type="checkbox"/> Български <input type="checkbox"/> Румънски <input type="checkbox"/> Английски
Описание на инцидента или оплакването:	
	Какво се случи? Къде се случи? На кого се случи? Какви са последствията от възникналия проблем?
Дата на инцидента/повода за оплакване	
	<input type="checkbox"/> Еднократен инцидент/повод за оплакване (дата _____) <input type="checkbox"/> Повече от един инцидент/повод за оплакване (колко пъти? _____) <input type="checkbox"/> Повтарящ се инцидент/повод за оплакване (проблем, който продължава и в момента)
Какво бихте искали да бъде направено, за да се реши проблемът?	

Подпис: _____

Дата: _____

